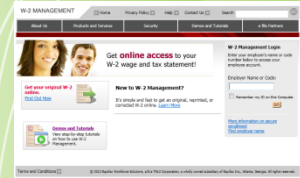


Paperless Initiative: eW-2



Frequently Asked Questions (FAQs)

Q What happens if I forget my User ID or Password

A The registration process includes answering a few security questions and creating a password. You will be assigned a system generated User ID. The security questions will be used to verify your identity if you ever forget your User ID or password.

Q What happens if I do not elect to receive my 2013 Form W-2 electronically?

A Your Form W-2 will be mailed to your home address currently on file.

Q Are there any fees associated with eW-2?

A Electronic access to your Current Tax Year eW-2's throughout the Current Tax Year are free. For example, you can receive free copies of the 2013 Form W-2 any time between January 27, 2014 and December 31, 2014. If you want an eW-2 re-issue after December 31, 2014, you must pay \$18 for each re-issue.

Q What is a Current Tax Year?

A A Current Tax Year begins when the Form W-2 is released and ends December 31 of that same year. For the 2013 Form W-2, it begins January 27, 2014 and ends December 31, 2014.

Q How will I access my eW-2 information?

A If you have accessed your eW-2 previously, click on **Get Your 2013 W-2 Now** to view/print your eW-2. <http://www.aramark.com/mypayinfo/> and Click the "Click here to sign up for eW-2" button to access the W2 Management website. If you have not provided your electronic consent, complete the steps on page one of this document.

Q If I lose my eW-2 how can I get a copy?

A Your annual eW-2 earnings statements are maintained on the site for a rolling three years. Even if you leave ARAMARK, you will retain access to your account and eW-2 by using your user ID and password.

Q If I receive a paper Form W-2, are there any fees?

A Each employee will receive one paper copy of their Form W-2 for free. After that, you will pay \$12 for each re-issue during the Current Tax Year. If you want a paper copy re-issued after December 31 of the current year, you must pay \$18 for each re-issue.

Q Why should I sign up for eW-2?

A You will be able to:

- view and print your eW-2 at no charge for the Current Tax Year
- download your eW-2 data into many tax software programs
- protect your W-2 information from being lost in the mail
- be part of the solution to reduce paper waste

Q Who should I contact if I have more questions?

A You can contact Payment Services at 1.800.729.5432

