

FACILITIES MANAGEMENT SERVICES FOR HOTELS

Transform your operations and focus on your guests.

An exceptional hotel guest experience is the culmination of many different elements coming together in unison: service, comfort and flawless operations behind the scenes. Whether for business or pleasure, that elevated experience makes all the difference in creating a positive home-away-from-home environment.

Every detail, from room cleanliness and maintenance to temperature control and overall site appearance, shapes the guest experience. On top of that, hotel facilities managers are tasked with minimizing service disruptions, maintaining high standards and complying with industry regulations — all while balancing budgets and a tight labor market.

Aramark Facilities Management has been the partner of choice for hotels and destination properties across the nation for decades, bringing unparalleled expertise and solutions to the hospitality industry. From iconic destinations to boutique hotels, the Aramark team is so much more than just a facilities service provider: we are an extension of your team, committed to your guests and invested in your success.



WE SUPPORT & SERVE:



**6,800+ keys
under management**



**National parks, state parks
and protected forests**



**Landmark attractions and
other iconic destinations**



Convention centers



**Sports arenas
and stadiums**



Meeting spaces



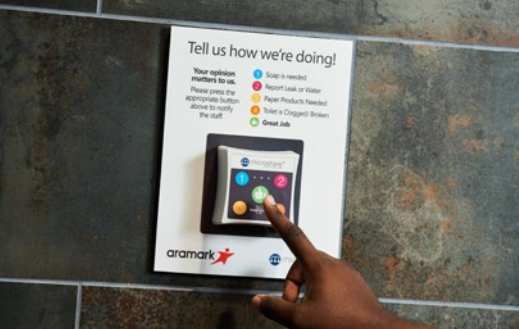
**Millions of guests
each year**

HARNESS THE POWER OF YOUR HOTEL SPACES

Through integrated facilities management (IFM), Aramark brings a suite of comprehensive solutions and unparalleled expertise that transform your guest experience — covering all your needs in one place. IFM provides operations and maintenance, custodial services, engineering, HVAC, electrical, pest control, building intelligence, staffing and more. Maintain operational efficiencies and reduce costs with centralized, standardized and streamlined delivery from a single provider across multiple hotel properties.

Furthermore, partnering with an IFM provider like Aramark that has a culture rooted in hospitality means that the guest experience remains at the heart of every service and every solution, turning everyday moments into experiences that matter.

- **Leading-edge expertise and tools**
- **Preventative maintenance**
- **In-house team support**
- **Talent management**
- **Cost management and transparency**
- **Budget optimization**
- **And much more!**



YOUR FACILITIES CHALLENGES, SOLVED



Lower the total cost of ownership

Real-time insights and IoT data-driven business intelligence provide actionable information to optimize your operations in ways that improve your bottom line.



Improve the guest experience

Boost guest satisfaction with healthier, cleaner environments and ensure timely service request responses with real-time feedback. Our comprehensive custodial services, including chemical-free cleaning, ensure the highest standards of hygiene and efficiency, creating a welcoming environment that guests will appreciate and remember.



Overcome labor shortages and solve talent gaps

Our extensive talent acquisition resources help attract and retain top talent. Plus, our College of Facilities Management provides training, certifications and credentialing that ensures all staff receive the professional development they need to be successful in their roles.



Tap into economies of scale to improve purchasing power

Thanks to our extensive network of vendors and partnerships, we can secure the best pricing from suppliers — passing the cost savings on to you and helping you leverage economies of scale while optimizing your logistics.

Elevate the guest experience and drive operational excellence

with Aramark Facilities Management.



Contact Us Today

www.aramark.com

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