HELPING THE SENIOR COMMUNITY IN NEED

When COVID-19 cases started to rise, senior centers throughout the San Joaquin area in California were greatly impacted. The County Senior Meals Program and Human Services Agency (HSA) struggled to help senior citizens affected by food program closures. The HSA Program Coordinator reached out to the Food and Nutrition Department at San Joaquin General Hospital to see if our team members could help.

Gordon Smith, Food Service Director, and Tim Alvarado-King, Chef Production Manager, worked together to develop a menu to help more than 500 seniors with a weekly meal plan. The team designed a two-week menu consisting of fresh and frozen meals, along with storage, heating and serving instructions (in English and Spanish).

Since June 1, the team has increased production from 500 seniors to 680 seniors receiving five meals per week. The program requires six days per week of preparation, cooking, packaging and delivering meals.

It’s a true win-win. Not only are we feeding the seniors in the community, but this program has also helped members of our San Joaquin General Hospital Food Service Team remain employees of Aramark during an uncertain time.

ADAPTING TO CHANGE AT OLD DOMINION
As Old Dominion University (ODU) prepared to open for the fall semester amid COVID-19, a new approach to accommodating on-campus students was implemented. With the University’s commitment to increased and consistent COVID-19 testing and tracing on campus, Monarch Dining took preparations to continue to provide nourishment to on-campus students who may be required to quarantine.

Our team members at ODU developed a program, Monarch Quarantine Meals, for students who must quarantine for 14 days in a designated residence. Each box contains a three-day supply of food and beverages for breakfast, lunch, snack and dinner. Monarch Quarantine Meals are delivered five times during the 14-day quarantine period.

Essential Aramark management team members at ODU also remained on campus throughout the spring and summer. Following social distancing protocols and continuing safe food handling practices, they maintained the operation of four retail locations on ODU’s Monarch Way. Salute to all involved for their great work and due diligence.

SPECIAL DELIVERY! INNOVATIONS AT ASU

As the food service provider for Arizona State University (ASU), we have partnered with the robotic delivery company, Starship, to provide nearly four dozen robots to serve the ASU Tempe campus. The robots deliver food and drinks from on-campus retailers to deliver anywhere on campus, within minutes.

By using the Starship Food Delivery app to choose their food or drinks, customers then drop a pin on an interactive the map to designate where they want the robot to deliver their food. Users can watch on their phones as the robot makes its journey and receive an alert once the robot has reached its destination. For security, the delivery is locked until the customer uses the app to retrieve the delivery.

#ServiceStarSpotlight: DISABILITY AWARENESS

Subscribe to our email list.
October is National Disability Employment Awareness Month, and we're dedicating our #ServiceStarSpotlight posts to our team members with disabilities who go above and beyond every day and help make our organization great.

Max Delacruz is a Sanitation Specialist at UNLV where he has served for 18 years, 10 as an Aramark employee. Max was nominated by his peers for being a valued team member and as an example of never letting his disability affect his performance.

Scott Orvik is a member of our Western Washington University dining staff, where he is known for consistently putting safety first, ensuring that all our guests enjoy a safe space to enjoy their meals. Co-workers and guests love interacting with Scott as he brightens everyone’s day. In addition to being a sustainability superstar, Scott is also an avid bike rider and participates in a local ice skating club.

Look for posts with #ServiceStarSpotlight as we highlight our employees on our social media channels throughout the month.

ABC DAY SNAPSHOTs

Aramark Building Community (ABC) Day, our annual global day of community service, took on a new look this year due to the COVID-19 pandemic. We continue to thank all of our team members around the world who found ways to volunteer in their local communities this year and will continue to share their efforts from the day.

Pictured above: School donations in Pickens AL (left), and Chicago Public Schools (right)

Below: Pickens County High School
ANNUAL ENROLLMENT FOR 2021 BENEFITS

Annual Enrollment for 2021 Aramark
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