JOHN OROBONO ANSWERS SUPPLY CHAIN QUESTION

We recently launched a Virtual Q&A series (VQ&A), in which you ask the questions and senior leaders from across the company provide a video response. Here’s a question that was submitted about our global supply chain:

*I’ve been hearing reports of price gouging by suppliers. What, if anything, is being done to address this issue?*

Our Senior VP of Global Supply Chain and Group Purchasing Organizations, John Orobono, answers the price gouging question and also provides additional context by explaining how the Supply Chain team prioritizes their activities, with field support at the forefront. [Watch the video], and feel free to [submit a question] of your own for a future VQ&A installment.

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SOURCING CRITICAL SUPPLIES DURING COVID-19

[Subscribe] to our email list.
Our Avendra team organized a food drive to help furloughed hospitality workers in need.

GOOD WORKS: GROUP PURCHASING ORGANIZATION (GPO) AND PROCUREMENT SERVICE BIZ STEP UP

Did you know that we have a variety of GPOs and procurement-centric businesses that operate under specific brand names like Avendra, CPS, HPSI, IPS, QUASEP, Pelican and Trinity?

Our associates in these businesses are reaching out and stepping up to help source critical COVID-19 supplies for clients in the hotel, senior living, and education segments and to support local charities around the world. Leveraging their extensive expertise in sourcing and supply chain, the teams work hard to develop new solutions for their clients and make supplies available through in-kind supplier donations. Below are just a few examples of the good work that is happening across this business division.

HPSI: THANKING NURSING HOME WORKERS; Hauling Water

To celebrate National Nursing Home week, HPSI delivered "Thank You" goodie boxes to 16 facilities in Northern California.

In other HPSI news, Koelsch Senior Communities reached out to its HPSI
looking for a pallet of distilled water that it could repurpose into much-needed hand sanitizer with the help of a distillery in Olympia, Washington. Within minutes, Koelsch received a call from Sysco in Seattle saying they had a pallet. As Koelsch was making calls trying to figure out how to get the water to a non-Sysco account address in a different part of the state, they received word back that Ella had personally rented a U-Haul trailer to pick up and deliver the water to the distillery, providing door-to-door service. In doing so, Ella not only helped contribute to Koelsch's number one standard—safety—she also proved the lengths HPSI will go to support its members.

CANADA

Our sourcing team in Canada helped coordinate a donation to frontline healthcare workers, joining Dr. Oetker foods, which gave 475 cases of product to lift the spirits of support staff at Humber River Hospital and Scarborough Health Network-Centenary Hospital.

AVENDRA

Challenging times call for creative sourcing ideas. Avendra received a request from Marriott looking for shower caps that the nurses and doctors at Inova Hospital could wear during the expected patient surge. After a few calls from Avendra associates Chris Toft and Lauren Shearer, the team was able to quickly find an in-kind donation of more than 10,000 shower caps from its supplier partner, Hunter. Inova’s executive director of philanthropy said “It’s been truly awe-inspiring to see you in action today. Thank you for so quickly mobilizing to generously help protect Inova’s frontline heroes!”

Avendra and Accor Hotels also helped organize a food drive in support of furloughed hospitality workers in Toronto. Volunteers from Avendra, Accor and throughout the local community teamed up to help distribute more than 500 bags of food, which was provided through in-kind donations by Canadian suppliers.

PELICAN

Over the past couple of weeks, the team at Pelican sourced donations and products
Thomas, a London charity working to improve healthcare in local communities, with essential home supplies. According to the charity representative, “Pelican demonstrated great resilience and we are very grateful for their services during this challenging situation.”

PRIDE MONTH EVENTS BEGIN MONDAY, 6/1

SIGN UP FOR THE ALLY CHALLENGE

Every year during the month of June, the LGBTQ+ community celebrates Pride Month around the globe. Our Pride Employee Resource Group (ERG), in conjunction with other ERGs and global efforts, has planned a month-long series of events, beginning with the launch of the 21 Days Ally Challenge. Initiated by Pride Circle, India's premier diversity and inclusion consultancy, this challenge was designed to build a community of allies over 21 days – the amount of time it takes to build a new thought process or perspective.

To sign up, click on this link, scroll down to the middle of the page to the Sign Up section, and sign up using your email or social/digital account. Click the button to activate your account. You'll receive an email confirming your activation and you can begin the challenge June 1. Questions? Email globaldiversity-inclusion@aramark.com.

Check out other Pride Month events below and look for more information in upcoming Mark Online newsletters.
Join AYP on June 3 for a special reading of our favorite children's books to celebrate Pride Month. Register here.

Aramark Pride is hosting a social hour tea time on June 11. Enjoy some chit-chat and Quizzo. Register here.

POSTS, TWEETS AND EVERYTHING SOCIAL

ARAMARK IN THE NEWS

Subscribe to our email list.
The Northwest Herald, Crystal Lake, Illinois highlighted our work with Harvard School District 50: We’ve served more than 35,000 meals since March 16. Meals are delivered to students' homes Monday through Thursday and Thursday's delivery includes meals for Friday and through the weekend.

TV STAR CHEF RON
Our very own Chef Ron Abell was featured on Dining Playbook. This weekly show features content from a variety of restaurants focusing on where to go, what to eat, what to drink and where Boston's celebrity athletes hang out.

FOOD INSTITUTE TALKS SAFETY
Our work to develop tailored playbooks for safe reopening was highlighted in an article by the Food Institute. The story discusses safety and service enhancements, self-service and touchless self-checkout, pop-up groceries and more.

ERG CONNECT
Join the fun!

Our Employee Resource Groups (ERGs) are coming together

Subscribe to our email list.
Join the party on Thursday, June 4, from 5:30 to 7 p.m. ET. Register now!

HELPFUL RESOURCES:

Continue to check this page for ongoing updates. If you need help or guidance, contact CoronavirusQuestions@aramark.com

EAP HELP AVAILABLE

As the COVID-19 crisis continues, it's understandable that you and your family may be feeling added stress and anxiety. That's why, for the next few months, you can get added support through Aramark's EAP through Cigna. These sessions let you connect with licensed clinicians in our EAP network at no additional cost to you. It's real support for real life.

For assistance, call 1-888-636-6717, anytime, 24/7, or go to mycigna.com and use Aramark as your company code. Go to the EAP Coverage Page and use the Live Chat feature to get started.

Please do not use the online Get an EAP Code feature, as it will not support this additional coverage. Program runs through 9/30/20.

A FOND FAREWELL TO OUR CO-WORKER SERIES

We're wrapping up our co-worker series today with this adorable photo of Sweet Pea, a 32-year-old Yellow Napped Amazon, who wanted to be sure we knew that dogs and cats aren't the only pets that can help. In this photo, Sweet Pea is checking to make sure that William Timmons, Higher Education, is entering numbers correctly during inventory. Thanks to all who submitted photos!

If you and your colleagues want to share the good things you're doing, send your stories and photos to internalcommunications@aramark.com.

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