BUSINESS DINING REACHES NEW HEIGHTS WITH TWO LOCATIONS OPENING DURING COVID-19 PANDEMIC

More than a year ago, the Business Dining team was awarded two contracts to provide food service at two new locations for major companies in Colorado. Since then, a lot has changed—for all of us—but the team remained steadfast in its efforts to open locations at Crocs’ global and Cochlear Americas’ headquarters. This month, their hard work paid off.

The Cochlear Café opened May 11 in Lone Tree, Colorado. Cochlear is the leading manufacturer of implantable hearing solutions. Cochlear has helped restore hearing to over half a million people of all ages empowering them to lead full and active lives. Cochlear Americas is home to 650 employees dedicated to helping people hear through the early diagnosis and treatment of hearing loss.

In Broomfield, CO, we opened the first True Eats format café in the district; Crocs Café on May 18. A world leader in innovative, casual footwear, Crocs' new global headquarters is home to 400 engineers, designers, and corporate support teams, and the move is part of the company’s strategy for long-term sustained growth, including employee retention and recruitment.

Both cafés were new construction, built to suit the needs of the clients’ programs. The global pandemic slowed both projects, and the health and fire department inspections were delayed. And even after both buildings received certificates of occupancy, most employees continued to work from home due to the state’s Safe At Home mandate.
In early May, the state began slowly reopening businesses, and the population at each location gradually increased. District Manager Arin Council says she and her teams are excited to offer safe and exceptional service as our clients and guests return to work. “It feels great to open the doors,” said Arin. “Employees are following local and Aramark guidelines for safety including facial coverings, temperature checks, and additional sanitation protocol.”

Her advice to fellow operators: “Keep your head up. Aramark protocols for opening safely have inspired confidence in both our team members and clients. This pandemic is an opportunity to deepen client relationships through our flexibility, agility, and subject matter expertise. Our clients can focus on their core businesses, and we can help by allowing their employees to feel safe and supported while enjoying a great meal.”

Arin attributes the success of these openings to an excellent team of operators whose day-to-day interaction with clients have allowed us to survive and thrive in this exceptional moment. Congratulations to Arin and her entire team, including Multi-unit General Manager Craig Luckmann, who had oversight for both openings; Cochlear Food Service Director Phillip Wooley; and Crocs Food Service Manager Trace McGinley.

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ARAMARK BUILDING COMMUNITY DAY GOES VIRTUAL

DURING THESE TOUGH TIMES, LET'S MAKE EVERY DAY ABC DAY

We’re so proud of everything our teams are doing to support our local communities during this pandemic. Unfortunately, we won’t be able to celebrate Aramark Building Community Day the way we usually do in September. We will, however, continue to Care. Give. Do.

We are working closely with our community partners to allocate Aramark Building Community Day funding and other donations where it is needed most. This includes donations of food, masks, supplies and other resources. Thanks to our Supply Chain team, we were able to provide 25,000 cloth masks to our partner, the Alliance for Strong Families & Communities, to share with their nationwide network of members. They were thrilled!

While we have suspended volunteer activities and group projects until further notice, we will still provide grants to support pandemic relief, food insecurity or other community projects where there is demonstrated need. We are also working on virtual celebrations and other ways to share our ongoing impact.

If you have been an Aramark Building Community Day project leader in the past, were thinking about leading a project this year, or if you volunteer with a community partner, you can submit a grant request to the Alliance by following the instructions

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on this application and fund transmittal form. Questions? Email abcdayinfo@aramark.com.

And stay tuned for more information about virtual ABC Day celebrations!

**TAKE TIME TO CONNECT WITH YOUR COLLEAGUES**

Allen Zimdars, Zone Sales Manager for Refreshments, sent us this screenshot of his sales team during a recent morning call. Clearly the team is enjoying the lovely virtual environments.

Now, more than ever, we all need to connect and hear words of encouragement and appreciation. Please take a moment to reach out to your Aramark family through Encore! Encore! to remind each other that we’re all in this together.

First time user? View the Encore! Encore! login instructions.

**SOCIAL SPOTLIGHTS**

**IN THE NEWS...**

Here’s a sampling of the positive news coverage our team’s efforts have received:

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ARAMARK PRAISED FOR DIVERSITY AND PHILANTHROPY

Aramark has been named #23 on DiversityInc’s listing of the Top 50 Companies for Diversity in 2020, up six spots from 2019, and the news was shared on CleanLink.com.

The DiversityInc Top 50 list, issued yearly since 2001, recognizes the nation's top companies for diversity and inclusion management. These companies excel in such areas as hiring, retaining and promoting women, minorities, people with disabilities, LGBTQ+ and veterans.

“It is a true honor to be recognized among the Top 50 companies by DiversityInc,” said John Zillmer, chief executive officer of Aramark, in a press release responding to the honor. “Our goal is to foster an inclusive culture that values and leverages the differences of our team members and reflects the diverse customers and marketplaces we serve around the world.”

We were also ranked #27 on the 2020 DiversityInc Top Companies for Philanthropy.

BLUE LIGHTS HONOR HEALTHCARE WORKERS

Those in the Brenau University Historic District, from those just driving through to those catching up on their steps on the Brenau mile, will notice the Gainesville college’s famous fountain has a new feature, according to AccessWDUN, Georgia. Blue lights now shine on the Grace Hooten Moore Memorial Fountain to show support of the healthcare professionals fighting COVID-19 on the front lines.

The idea to illuminate the fountain, and subsequently, the front lawn it sits on and buildings behind it, was that of Chris Ledbetter, an electrician with Brenau’s Aramark Facilities staff.

Facilities staff remains on campus to prepare for fall classes, and Facility Director Luther Headley called the idea “solid support for what's going on in the community.”

“It’s a positive way to show that Brenau cares,” he said.

HEALTHCARE HEROES EXPANDS TO 5,000 MEDICAL AND DISASTER SERVICES WORKERS

NYC Healthcare Heroes, launched by the Debra & Leon Black Family and Aramark to provide essential groceries to COVID-19 healthcare workers, expanded to serve 5,000 workers.

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workers in NYC, has now expanded to provide the same shelf-stable food, household cleaning and personal care products to nearly 5,000 emergency medical services (EMS) and disaster services workers, according to a press release.

The program has been expanded to EMS and disaster services workers at all EMS stations and outposts and disaster services locations across the five New York City boroughs. EMS teams and disaster services workers, which include special morgue services, have been particularly hard hit by the COVID-19 pandemic, working long hours with little relief. Delivery of these bags of food and household goods alleviates the burden of having to shop for themselves and their families, and also provides well-deserved encouragement and thanks for the work these critical care providers offer in crisis situations.

Our CEO John Zillmer said, "Our dedicated team, along with Red Cross volunteers and the New York City Emergency Management Department, are making a tremendous effort to ensure our brave heroes combatting the pandemic have the food and supplies they need. We're proud to be a part of this incredibly important program."

HELPFUL RESOURCES:
Continue to check this page for ongoing updates. If you need help or guidance, contact CoronavirusQuestions@aramark.com.

GOT MASKS?
All associates should wear masks provided by Aramark while working in client locations. We have inventory of both disposable and reusable masks. Refer to the PPE/COVID Supplies Matrix for the latest supplier inventories and information for masks, thermometers, sanitizer, and other COVID-19 response supplies. Use the Mask Ordering Form to place your order to make sure your team is supplied in accordance with these recommendations:

- Reusable Cloth Masks – Recommending 5 per team member (one for each workday)
- Disposable Masks (Surgical) – Recommending 1 per team member per shift
- Disposable Masks (N95’s) – for COVID/healthcare locations only

See additional resources below and contact coronavirusquestions@aramark.com with questions.

- Aramark Facial Coverings & Employee Temperature Monitoring Guidance
- COVID-19 Facial Coverings Guide
- Facial Covering & Mask FAQs

MORE CANINE AND FELINE COWORKERS

Subscribe to our email list.
Melissa Fontenot, Engineering and Asset Solutions, sent us this adorable series of photos of Meow, whose favorite task is to keep an eye on the mouse at her desk. Good job Meow!

Comet reminds Dale Gattis, Field Systems Support, to stand up now and then.

Comet does double duty, with Tiny, to sound the proximity alert when something get too close!

If you and your colleagues want to share the good things you’re doing during this challenging time, send your stories and photos to internalcommunications@aramark.com.

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