EVERYWHERE, GRATITUDE

We receive a lot of submissions for our Mark Online Special Edition Coronavirus Updates. After more than two months of incredible efforts by our teams, one message is coming through loud and clear: gratitude. We’ve received notes of thanks from children and families, from clients, and from communities. So we decided to focus this issue on gratitude and share some of the many thanks we’ve received during the COVID-19 pandemic.

Read on, and feel that Aramark pride.

DIETETIC INTERNS SAY THANKS

*Innovative leadership team rewrites program so interns can graduate*

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The 2020 class of dietetic interns were enormously grateful to be able to graduate, and created this thank you collage.

"Thank you Cindy, Amy & Donna! Love, Intern Class Of 2020."

When our 40 dietetic interns joined us last fall, they never imagined that something like COVID-19 could come perilously close to derailing their ability to finish the internships that are so essential to becoming licensed registered dietitians. But thanks to our team of innovative, flexible and fast-acting program leaders, they were able to complete their practice hours and graduate in April.

All 40 interns were completing the needed hours on-site in various Healthcare locations, explained Cindy Banta, Dietetic Program Director. But just about the time the interns went on spring break, Cindy and her team began to hear from more and more of the hospitals where our interns are placed: unfortunately, due to COVID-19, the interns would not be able to return after their breaks.

So, Banta, along with Amy DeMage and Donna Michael, Dietetic Program Managers, quickly opted to develop a virtual and alternative learning approach. In just four days, they rewrote the program to provide the needed 240 hours of learning that would meet the approval of the Accreditation Council for Education in Nutrition and Dietetics and allow the interns to graduate.

The interns were at different stages in their learning experiences and needed to address three separate topics. Cindy and her team each took on a topic and researched different learning options, then designed a distance learning program that included virtual experiences, assignments and presentations, many which were delivered via Zoom.

“It took many extra-long days and nights to provide a whole new learning plan, but we got it done!” Banta said.

And while many dietetic interns in other programs around the country are still struggling to find ways to complete their practice hours, Aramark’s interns graduated April 20 (a few weeks early!) and are moving on to study for their RD exams and pursue jobs with Aramark and beyond.
SPECIAL DELIVERY: CLIENTS RESPOND TO CEO LETTER WITH PRAISE FOR FRONT LINE TEAMS

Recently, CEO John Zillmer sent a special message to our clients, highlighting our response to the COVID-19 crisis. In their responses to John’s message, several clients praised the tenacity of our frontline teams and expressed their gratitude for working alongside such talented individuals, proving—once again—that we have the best of teams in the worst of times. Here are just a few excerpts of what they had to say:

"Thank you for taking the time to keep us updated and informed. We truly appreciated it as well as the great job your staff provides for us. I just toured our dining/kitchen area and it was clean and organized. Again, thank you and stay healthy!"

"Thank you for the email and the update on what your company is doing. I must say that the employees that you have working at our facility are doing an excellent job."

"I want to say thank you. Your team that supports my business has been over-the-top awesome. Together we have done some very creative things, including employee appreciation baskets and box lunches for our logistics operations. We’ve also had very productive sessions as we bring our offices back online. We could not ask for a better partner team."
"Thank you for your note, and I hope you and your family, as well as the collective Aramark family, are safe and well. We are blessed to have Aramark as a partner – they are the best! We do not look at Aramark as an external partner, but as a valued member of our family."

K-12 COMMUNITIES RECEIVE VIDEO THANKS
Several of our K-12 accounts produced videos to say thank you to our teams for the work they are doing. Click on the photos to watch three of our favorites:

**Scott City, MO**
"Our second client-produced video. Wow." said RVP Dave Parsonage.

**Ocean City, NJ**
"Our people are really out here putting it on the line right now to service these communities," said DM Darand Garner.

**Decatur, IL**
The school district went to great lengths to show our Food Service Heroes how much they appreciate what we do. It really does matter.

GOOD NEWS, AND MORE GOOD NEWS...
We're so proud of all the great work our teams are doing, and it's getting lots of media attention too. Here's a sampling of news stories from the past few days.

TOP 25 FOR DIVERSITY
This week, we were named #23 on DiversityInc’s listing of the Top 50 Companies for Diversity, up six spots from 2019. DiversityInc, the producers of the gold standard in the U.S. for ranking companies for diversity, equity and inclusion, announced this week, during the first ever virtual awards event, that Aramark had

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since 2001, recognizes the nation’s top companies for diversity and inclusion management. These companies excel in such areas as hiring, retaining and promoting women, minorities, people with disabilities, LGBTQ+ and veterans. Read the press release.

RELIEF FOR LONG ISLAND HEALTHCARE WORKERS

LIHerald.com, Long Island, New York, published an article about the 1,700 St. John's Episcopal Hospital staff members who received care packages of essential items and care products, noting that Aramark was part of the group that participated in the program to donate the items.

“We are working tirelessly to provide the best care for our patients, and these care packages provide relief to our dedicated team members who may find it challenging to shop for many of life’s essential items at this time,” said Jerry Walsh, St. John’s chief executive officer.

If you and your colleagues want to share the good things you're doing during this challenging time, send your stories and photos to internalcommunications@aramark.com.

SOCIAL SPOTLIGHTS

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WE'RE THANKFUL FOR OUR CO-WORKERS

Jennifer Donnelly of GBS says her co-worker, Elijah, is not a fan of 8 am conference calls.

Kevin Jamison with HPSI, sent this photo of his local team, Chloe and Theo, who are very excited about using Microsoft Teams and enjoyed the training class.

Co-worker Ranger actually likes to dress up for work even though he works from home, says Katelyn Bannon, Refreshments.

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Maisie enjoys reading about business trends, says co-worker Jessica Schraibman, Leisure.

Social distancing is ruff for Stella! She’s been missing her furiends! says Michelle Chang, Business Dining.

Rob Mensch, Healthcare, Canada, says his Boss is always looking over his shoulder.

We’ve received LOTS of photos of co-workers, and we’re sharing as many as we can. Watch for more photos in upcoming issues of Mark Online. Send your co-worker's photo, along with your name and business unit, to internalcommunications@aramark.com.

HELPFUL RESOURCES:
Here are a few tools that can help you as you’re sheltering in place:

- **Storytime with AYP** — This occurs every Wed at 3:30 pm ET.
- **Wellbeats**, our virtual fitness platform, is available for ALL employees throughout the month of May! Click [here](https://bit.ly/2ynskZ) for download instructions.
- **Leading Virtual Meetings microcourse** — This 10-minute course provides tips and guidance for running effective virtual meetings.
- **Playworks Play at Home** — For those looking for ways to keep their kids active while they’re out of school, these 5-to-10-minute sessions focus on helping elementary school-aged kids and parents too. Live-streamed "recess" takes place at noon, 2 p.m. and 4 p.m. ET.

Continue to check [this page](https://aramark.net) on aramark.net for ongoing updates. If you need help or guidance, contact [CoronavirusQuestions@aramark.com](mailto:CoronavirusQuestions@aramark.com).

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