Emergency crews set up McCormick Place in Chicago with over 3,000 extra beds. We provided design flow, set-up and ongoing support.

As the news surrounding the COVID-19 pandemic changed on what seemed to be an hourly basis, so did the needs of our healthcare locations. We quickly jumped into service for several of our partners, delivering a rapid response in critical areas:

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food and nutrition services, facilities management, environmental services, and even services provided by our Uniforms division, like linens.

Working with a central Cross-Line-of-Business Task Force for COVID-19 Emergency Responsive Initiatives, requests for these non-traditional services are being managed in coordination with regional Growth or LOB regional vice presidents to meet the needs of clients. In many cases, our team has less than 24 hours to respond to a particular request.

“We have the rigor in our company to make it happen,” said Chris Lindberg, VP of Growth and Client Retention, who is leading the central function. The task force is not only meeting the needs of communities, it means we can also keep our people working, he noted.

The requests vary significantly and include:

- Preparing and delivering meals to patients and staff in emergency facilities
- Implementing marking systems for café and retail spaces to ensure social distancing
- Turning non-healthcare spaces into temporary care centers
- Setting up containment tents and testing tents
- Emergency and COVID-19 cleaning
- Sourcing steady supplies of essential items like disinfectant, hand sanitizer, personal protective equipment, etc.

Dozens of requests have been made for support of alternative care facilities, and several have been completed. Here are a few:

**First COVID-19 Only Care Facility in North America**

The New York State Dormitory of the State of New York (DASNY), an existing client, asked Aramark to provide comprehensive facility maintenance and engineering leadership at a new facility that is now being used exclusively for COVID-19 patients. Aramark responded within two days and started leadership and trades operations for this critical facility for New York.

“From the initial ask, to developing a solution over a weekend, to mobilizing a full team within 48 hours, to responding to variable needs, to delivering impact to the facility operations that affect human lives – the journey has been astonishing; heroic is perhaps a more appropriate word,” said Chris Stemen, AVP for Facilities.

**Meals for Multiple COVID-19 Sites**

Our team at the Pennsylvania Convention Center is providing meal preparation and delivery to three alternative care facilities in Philadelphia – for patients, emergency responders and medical support teams.

**Temporary Containment Tents and Screening Bays**

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At Northshore Health System locations in Illinois, our Facilities team was asked on a Sunday to set up a containment tent inside an ambulance bay. It was up by Monday morning. We also set up individual bays for screening potential COVID-19 patients, provided details about how to create social distancing safe spacing lines, and installed them throughout the site, along with providing multiple other services.

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**CELEBRATING EARTH DAY AT HOME**

Tomorrow marks the 50th anniversary of Earth Day. Since 1970, Earth Day has increased awareness of the planet we live on, and encouraged people to learn more about pollution, climate change, endangered species, and many other environmental issues. And even though we're social distancing, we can align with and implement many aspects of our Be Well. Do Well. sustainability plan.

We asked our readers how they are honoring the Earth with their families during COVID-19. Lara Malatesta, Director, Environmental Risk and Compliance, told us:

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"In an effort to reduce our waste and feed our garden, we FINALLY bought a composter! It's a fantastic learning experience for my boys this Earth Week."

**SOCIAL SPOTLIGHTS**

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**COFFEE DONATION**

Western Kentucky University's [online WKU News](https://www.wku.edu/news) noted that in partnership with the university Office of Sustainability, we donated 350 pounds of ground coffee and coffee flavorings to the local community. The coffee was delivered to first responders at the Medical Center of Bowling Green and health care workers at Hospice of Southern Kentucky.

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**FEED-A-BULL**

Our team at USF Dining has been recognized by the...
University of South Florida for our significant contributions to the on-campus food pantry, Feed-A-Bull. Since April 1, USF Dining has donated over 660 lbs. of fresh produce, baked goods, fruit juice, dairy products and protein to the Feed-A-Bull food pantry, going to those students who could use a little extra help during these times.

ICYMI: SEE THE VIDEO OF OUR NYC WAREHOUSE
We redeployed production lines at a Refreshment Services facility in North Bergen, NJ to assemble packages of shelf-stable food, household cleaning and personal care products, as well as over-the-counter medicine to be distributed to healthcare workers through the NYC Healthcare Heroes initiative. Watch the video of our employees in action. Follow the program @NYCHealthcareHeroes on Instagram and @NYCHealthHeroes on Twitter.

If you're doing good things in the community during this challenging time, please tell us about it. Email us at internalcommunications@aramark.com

SELF-CARE CORNER: HELPFUL RESOURCES
Cigna Expands Employee Assistance Program (EAP) Sessions For You and

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As the COVID-19 crisis continues, it's understandable that you and your family may be feeling added stress and anxiety. That's why, for the next six months, you can get added support from Aramark's EAP through Cigna. These sessions let you connect with licensed clinicians in our EAP network at no additional cost to you. It's real support for real life.

Here's what you can expect from our expanded support:

- Twice the number of free sessions with a licensed clinician in Cigna's EAP network – a combined maximum of 10 sessions per issue
- Meet with counselors virtually on your phone, tablet or home computer
- Access to informative webcast recordings to help you deal with COVID-19 anxiety, fears and concerns
- All sessions are completely confidential, and available to anyone in your household – at no cost to you

For assistance, call 1-888-636-6717, 24/7, or go to mycigna.com and use Aramark as your company code. Go to the EAP Coverage Page to get started.

Please do not use the online Get an EAP Code feature as it will not support this additional coverage. The program runs through 9/30/20.

Continue to check this page on aramark.net for ongoing updates. If you need help or guidance, contact CoronavirusQuestions@aramark.com.

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A LITTLE LOVE GOES A LONG WAY

Now, more than ever, we all need words of encouragement and appreciation. Please take a moment to reach out to your Aramark family through Encore! Encore! to remind each other that we're all in this together.

First time user? View the Encore! Encore! login instructions.

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