Aramark Testimonial for Contracted Food Services in Michigan:

I worked at a County Sheriff’s Office in Michigan for 30 years as a public safety professional. One of the responsibilities of the Sheriff’s Office is to operate a Jail. Inmates are housed for a period of time up to 1 year who have been sentenced by the courts for a misdemeanor crime and also inmates that are awaiting trial for any crimes. Once someone comes into the Jail, it then becomes the responsibility of the Sheriff’s Office to take care of these individuals. Housing, feeding, managing and care for inmates is a large responsibility.

Many years ago the Sheriff’s Office that I worked at discovered that contracting out food services to a competent and responsible company, was a great idea for large savings to the County budget. A very careful procurement process was selected to choose a company to deliver those services.

The County looked for a company that had a large buying power, which provided great savings in obtaining food product for additional savings. We further looked for a company with very high standards for professionalism. We also wanted to make sure that the company’s leadership style matched our organizational values. Communication was a key factor in picking a food service company. We were very interested in an organization that was open to listening to the Sheriff’s Office as well as keeping us abreast of ongoing issues, problems and successes.

Over 30 years ago, we choose Aramark Food Services for our correctional operation. In the early 2000’s we also asked them to take over our commissary division. This also brought the County additional savings within our correctional services.

In my final years at the Sheriff’s Office before retirement, I became the head of the organization. It was at that point that gained a new appreciation for Aramark Food Services. Aramark’s facility management always made contact with me on a daily basis. My senior staff reported that Aramark gave them daily updates on issues or successes within food service delivery. The line staff constantly reported having a wonderful working relationship with many employees from Aramark. I additionally received very regular if not weekly contact from senior representatives at Aramark Corporate Headquarters. The senior leadership was constantly inquiring as to whether they were meeting our expectations.

In all my years of dealing with contracted services of any kind, I never received so much attention. I truly believe that Aramark is one of the most professional organizations I have ever dealt with. I highly recommend Aramark Food Services for your contracted needs.

Daniel Minzey – Retired Sheriff, Michigan